

S.No.	Instructions
I	Overall
1	The bidder is expected to quote the costs for all items required for fully complying with the requirements of the RFP and the addenda/corrigendum's in the respective sections of the price bid. The prices for the respective sections would be deemed to include all components required to successfully utilize the solution.
2	Bank is not responsible for any arithmetic errors in the commercial bid details sheet committed by the shortlisted bidders, however, if there are any computational errors the Bank will evaluate the Bid as per provisions contained under RFP document.
3	The bidder is expected to specify the type of licenses along with the details with respect to quantity/rate/etc, wherever applicable.
4	In case the bidder includes/combines any line item as part of any other line item in the commercial bid, then this has to be clearly mentioned in the description indicating the line item which contains the combination
5	The bidder has to quote for each line item. If any line item is part of the solution proposed in the RFP response, it has to be referenced. If it is not applicable, then the Bidder has to mention Not Applicable (NA).
6	<p>The prices, once offered, must remain firm and must not be subject to escalation for any reason within the period of validity. All taxes, duties and levies of whatsoever nature excepting local entry taxes / octroi, if any.</p> <p>The price would be inclusive of all applicable taxes under the Indian law like customs duty, freight, forwarding, insurance, delivery, etc., but exclusive of only applicable GST, which shall be paid/reimbursed on actual basis on production of bills with GSTIN. Any increase in GST will be paid in actuals by the Bank or any new tax introduced by the government will also be paid by the Bank. The entire benefits/advantages, arising out of fall in prices, taxes, duties or any other reason, must be passed on to Bank. The price quoted by the bidder should not change due to exchange rate fluctuations, inflation, market conditions, and increase in custom duty. The Bank will not pay any out of pocket expenses.</p> <p>Necessary documentary evidence should be produced for having paid the customs / excise duty, sales tax, if applicable, and or other applicable levies along with the request for final payment.</p> <p>The price would be inclusive of freight, forwarding, insurance, delivery, etc.</p>
7	The Bidder may insert additional line items as applicable based on the solution offered in the respective tabs
8	The Bidders should quote as per the format of Bill of Material ONLY and a masked replica of the Bill of Material should be enclosed in the technical bid
9	Bidder is required to cover component by component licensing details for each of the software components proposed to the Bank.

10	The <u>masked</u> Bill of Materials which would be submitted as part of the Technical Bid should contain "XX" for ALL the corresponding commercial values that will be present in the unmasked Bill of Material that will be part of the Commercial submission.
11	All amounts in the Bill of Material should be in INR
12	The Bidder should to the extent possible stick to the same structure of the Bill of Material. Hence the Bank does not expect the bidders to delete necessary rows.
II	Application- License cost
1	The bidder has to quote for each line item. If any line item is part of the solution proposed in the RFP response, it has to be referenced. If it is not applicable, then the Bidder has to mention Not Applicable (NA).
2	The Bidder can insert additional line items as applicable based on the solution offered in the various tabs
3	The license type has to be clearly described in the Type of License column
III	Hardware, OS & DB
1	Bidder is required to supply, implement and maintain the servers, storage , Operating system, database, cluster software etc required for the Scope of work mentioned in RFP. Bidder needs to Size, Supply, Implement, commissison and maintain the hardware and software.
2	Bank will only provide rack space, Power, network, bandwidth, cooling at DC, DR, UAT, Test & Development
IV	Implementation
1	Bidder shall comply with the Installation and implementation scope provided in the RFP documents.
2	Implementation cost should include all the costs associated with the complete implementation of the solution covering all the locations & implementation of associated components like software etc.
V	Training
1	Bidder needs to provide the required training as specified in the RFP to the designated officials of the Bank
2	The rates provided by the bidders should be applicable on any additional trainings that the Bank may require throughout the tenure of the contract.
VI	ATS,AMC and Facility Management Services
1	Bidder is expected to provide a detailed break up of all products and services that are under the scope as part of the technical bid, in the technical bill of materials i.e. the above format is expected to be replicated for each item to be covered under the scope of facilities management.
2	The AMC, ATS costs for the Production DC & DR, testing & development and training environments have to be quoted separately
3	The ATS cost for applications has to be quoted in separate line items in this section. The Bidder has to create additional line items in this section if required
4	Offsite L3 helpdesk support cost should be covered under ATS and no separate cost has to be included

5	Bidder needs to quote for 500 Man days of efforts which will be utilize by Bank during contract period for any extra customization or change request. This rate will be valid for contract period and if durng contract period these 500 Man days get utilized by bank then Bank will procure the same from bidder at the same rate.
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	Items						Total Amount (INR)
		Y1	Y2	Y3	Y4	Y5	
a.	Application Cost						
b	Database & Peripheral						
c	DC- DR_ Hardware						
d	Installation and Commission						
e	Implementation Cost						
f	AMC, ATS & Others						
G	FM - Manpower						
h	Training Cost						
i	Other Cost						
	Grand Total						

Production Environment		YEAR 1			YEAR 2			YEAR 3			YEAR 4			YEAR 5			Total Amount for 5 years (INR)
Software (license) Cost at DC	Description OEM Name, Type of Lic (Asset / User/MIX/Customer/ Txn/Anything else)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	
AML & TBML Solution (Singapore)																	
AML & TBML Solution (Hongkong)																	
Backup Solution (Capacity based/host Based/agent based)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Total Application Cost at DC (A1)																	
Software (license) Cost at DR (Production)	OEM Name, Type of Lic (Asset / User/MIX)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Total Amount for 5 years (INR)
AML & TBML Solution (Singapore)																	
AML & TBML Solution (Hongkong)																	
Backup Solution (Capacity based/host Based/agent based)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Total Application Cost at DR Production (B1)																	
Software (license) Cost at DR (Non Production)	Description	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Total Amount for 5 years (INR)
UAT																	
AML & TBML Solution (Singapore)																	
AML & TBML Solution (Hongkong)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Total Application Cost at DR UAT (B2)																	
TEST & DEVELOPMENT																	
AML & TBML Solution (Singapore)																	
AML & TBML Solution (Hongkong)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	
Any Other (Please specify)																	

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Locations / Environments / Solutions	Description	Type - Processor Based, Core based, Server based, User Based, App Specific etc	Description along with the Version numbers of the licenses	Year 1			Year 2			Year 3			Year 4			Year 5			Total Amount
				Qty	Rate	Amount	Qty	Rate	Amount	Qty	Rate	Amount	Qty	Rate	Amount	Qty	Rate	Amount	
Datacenter (DC)																			
Datacenter Production environment																			
AML & TBML Solution (Singapore)																			
	Database																		
	Operating System																		
	Middleware																		
AML & TBML Solution (Hongkong)																			
	Database																		
	Operating System																		
	Middleware																		
Backup Solution (Capacity based/host based/agent based)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Total Cost at DC (A1)																			
Disaster Recovery Site (DR)																			
Disaster Recovery Site Production																			
AML & TBML Solution (Singapore)																			
	Database																		
	Operating System																		
	Middleware																		
AML & TBML Solution (Hongkong)																			
	Database																		
	Operating System																		
	Middleware																		
Backup Solution (Capacity based/host based/agent based)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Any Other (Please specify)																			
Total Cost at DR Production (B1)																			
Non Production (DC)																			
UAT																			
AML & TBML Solution (Singapore)																			
	Database																		
	Operating System																		
	Middleware																		
AML & TBML Solution (Hongkong)																			
	Database																		
	Operating System																		
	Middleware																		

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UCO Bank

Implementation Cost

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UCO Bank		Implementation Cost		
Any Other (Please specify)				
Datacenter (Non-Production TEST & DEVELOPMENT)				
AML & TBML Solution (Singapore)				
AML & TBML Solution (Hongkong)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Datacenter (Non-Production UAT)				
AML & TBML Solution (Singapore)				
AML & TBML Solution (Hongkong)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Any Other (Please specify)				
Total Cost				

Solutions							Total Amount (INR)
	OEM Man Days Qty	OEM Man Date rate (INR)	Total OEM Amt (INR)	Bidder Man Days Qty	Bidder Man Date rate (INR)	Total Bidder Amt (INR)	
Datacenter (DC)							
AML & TBML Solution (Singapore)							
AML & TBML Solution (Hongkong)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Datacenter (DR)							
AML & TBML Solution (Singapore)							
AML & TBML Solution (Hongkong)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Datacenter (Non Production - TEST & DEVELOPMENT)							
AML & TBML Solution (Singapore)							
AML & TBML Solution (Hongkong)							
Any Other (Please specify)							

UCO Bank

Implementation Cost

Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							

Datacenter (Non Production - UAT)

AML & TBML Solution (Singapore)							
AML & TBML Solution (Hongkong)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
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Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Any Other (Please specify)							
Total Cost							

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UCO Bank

AMC, ATS other Cost

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Sl. No.	Training Type	Min. No. of Days per batch	Batches	No. of Trainees per batch	Rate per batch (INR)	Total Amt (INR)
3	End User Training	5 days	2	15		
4	Technical User Training	5 days	2	10		
Total Training Cost						

			Year 1			Year 2			Year 3			Year 4			Year 5			
S.No.	At Data Centre	Description	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Quantity	Rate (INR)	Total Amount (INR)	Total Amount for 5 years (INR)
1	Data migration audit (Pre & Post) cost	One time Cost																
2	UAT & Testing cost	One time Cost																
3	Escrow Cost																	
4	Quality Assurance cost	One time Cost																
5	3rd party Configuration Review & Audit cost	One time Cost																
6	WatchList cost as listed in RFP																	
7	500 Mandays Effort cost		500															
8	Any Other cost (Please specify)																	
9	Any Other cost (Please specify)																	
10	Any Other cost (Please specify)																	
	Total Other Component Cost																	

500 Mandays Effort Cost refers to Additional Customisation Effort - The Bidder has to provide the man-days rate applicable across the contract period . The Bidder has to provide pro-rata cost for any additional customisation that the bank may or may not undertake.